Supplementary Table 5: Frequency of reasons for not visiting the hospital or seeing a doctor while needing to reported by CLSA COVID-19 exit survey (Sept. to Dec. 2020) participants (N=1731)

Service	N (%)
Services redirected to priority groups	735 (42.5)
Fear of COVID-19 contact	680 (39.3)
None of the above	437 (25.2)
Fear of physical or emotional discomfort	102 (5.9)
Did not want to learn about chronic/serious illness	84 (4.8)
No one to accompany	60 (3.5)
Difficulty finding transportation	55 (3.2)