
S3. Qualitative interview guide

Q.1

Broad introductory question

I would like to learn about your previous experience with websites/apps for CKD?

Probes: usage, how did you find them (where heard)

Tell me about what interested you in participating in this study to explore your experiences with the website?

Probes: why interested in study, what did you expect?

Q.2

Acceptability

Aim: what facilitated participant's use/lack of use of website and how it fit into their day-to-day life.

Think about how you used the website over the last 8 weeks.

Probes: Where used (home, out); how accessed (device); how often did you use it (frequency); when used it (time of day); why used (what prompted them / motivated them to use)

Were there difficulties or problems with using the website?

*Probe: Content/features that were not helpful; frustrations with use
How could these be improved?*

Tell me about how the website may have changed how you take care of yourself?

Probe: integrating your illness into day-to-day living?

Q.3

Adoption

Aim: content/features that are helpful/not helpful in terms of impact on their CKD knowledge, taking ownership (diet, medication adherence), activating resources (increase communication with HCPs, identify resources and using them).

What did you find helpful, if anything about website?

Probes: changes you have made, what content/features helped you make these changes?

What did you find not helpful?

Probes: negative impact on condition, content/features

Is there anything missing from the website?

Probes: did you expect to see something that wasn't there? Any suggestions for future improvement?

Q.4

Implementation

Aim: to collect information that may inform implementation planning and adoption

Thinking about the lists that you can create in the website; how would you use the question list?

Probes: would you feel comfortable bringing this to your healthcare provider? How do you think your healthcare provider would respond?

How would you use the custom food list?

Probes: would you feel comfortable bringing this to your healthcare provider? How do you think your healthcare provider would respond?

Do you feel there are any risks involved in using this website?

Probes: risks of misinterpretation of any of the content (food guidance, medication guidance, etc.)? Any concerns making the website available to the public?