

**Comparing the Scopes of Geriatric-Focused Physicians in Canada:
A Qualitative Study of Core Competencies**

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3 31 **INTRODUCTION**
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6 32 Ensuring equitable access to geriatric-focused medical care is an ongoing challenge,
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8 33 given the limited number of physicians with geriatric-specific training or expertise.¹ Adults over
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10 34 the age of 65 are among the fastest-growing cohorts in the developed world, living longer than
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12 35 ever, with high rates of multimorbidity and geriatric complexity.²
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15 36 Longstanding deficits of medical expertise in the care of older adults are recognized.^{1,3,4}
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17 37 Little is known, however, about how specialists with overlapping scopes of practice coordinate
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19 38 care in ways that most efficiently and equitably increase access to their services. Physicians may
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21 39 lack confidence and competence to manage the complex needs of some older adults,^{5,6} leaving
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23 40 three Canadian medical specialties to contribute the majority of care for older Canadians:
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25 41 family physicians with certification in Care of the Elderly (FM-COE), geriatricians, and geriatric
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27 42 psychiatrists. While there is evidence to support decision-making within individual specialties
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29 43 about systems of care,⁷⁻¹⁰ there is a lack of reporting on shared medical knowledge and
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31 44 synergies in the care of older patients.
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37 45 Competencies provide a foundational base of knowledge required to practice in a
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39 46 particular domain of medicine, outlining the fundamental expectations of trainees.¹¹⁻¹⁴ While
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41 47 competencies do not represent firm boundaries of knowledge or skills, they provide a starting
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43 48 point for a program of study that will identify scopes of practice. Prior work has described the
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45 49 processes of identifying and establishing competencies for geriatric-focused medical
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47 50 disciplines,¹²⁻¹⁵ but much remains unknown about their convergence. Therefore, to identify
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49 51 areas of overlap in scopes of practice and points of distinction between the three geriatric-
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51 52 focused specialties, we compared the competencies for FM-COE, geriatricians, and geriatric
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3 53 psychiatrists. This work aims to stimulate critical thinking about the opportunities for physicians
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6 54 to collaborate in the care of a shared patient population, in ways that recognize their unique
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8 55 perspectives and professional identities.
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10 56 **METHODS**

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13 57 **Study design and setting.** In this qualitative study, we used a comparative approach to
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15 58 document analysis in order to identify overlap between the competencies of Canadian FM-COE,
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18 59 geriatricians, and geriatric psychiatrists, as defined by their respective regulatory colleges.¹⁶
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20 60 **Data collection.** The College of Family Physicians of Canada (CFPC) and the Royal College
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23 61 of Physicians and Surgeons of Canada (RCPSC) provide publicly available documentation of the
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25 62 competencies required to be a certified practitioner of FM-COE, geriatric medicine, or geriatric
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28 63 psychiatry. We identified documents on the CFPC and RCPSC websites by searching for the
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30 64 terms “competenc* AND Canada AND care of the elderly OR geriatric psychiatry OR geriatric
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32 65 medicine” (n=6).^{17–20} We consulted experts in each specialty to confirm the completeness and
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35 66 relevance of these documents.
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37 67 **Data analysis.** Two researchers (AJ and RC) reviewed the documents in full and used a
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40 68 data extraction template to independently examine and code the documents using a directed
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42 69 (deductive) content analysis approach.²¹ Directed content analysis uses an existing framework
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45 70 to organize data and enable comparison across specialties.¹⁶ The CanMEDS and CanMEDS–
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47 71 Family Medicine (FM) Frameworks were used to examine the relevance of competencies to the
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50 72 seven CanMEDS Roles: Medical Expert/Family Medicine Expert, Communicator, Collaborator,
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52 73 Leader, Health Advocate, Scholar, and Professional.^{22,23} We compared the presence of
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55 74 competencies within each CanMEDS Role across each of the specialties; AJ and RC documented
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3 75 memos independently and in duplicate to identify any patterns. Results were compared to
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5 76 identify areas of disagreement, which were resolved through discussion. An inductive content
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8 77 analysis was then used to identify themes within each CanMEDS Role and categorize similar
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10 78 competencies. Ethics approval for this project was not required, given that data were publicly
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13 79 available online.

14 15 80 **RESULTS**

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18 81 **Table 1** displays the results of our analysis, for both unique and shared competencies,
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20 82 grouped by the CanMEDS Roles. In each category, concordance is described before difference.

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22 83 **Medical Expert/Family Medicine Expert:** The competency lists of all three provider
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25 84 types indicate proficiency in eliciting patient histories and tailoring health promotion and
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28 85 disease prevention interventions. All providers are expected to differentiate normal and
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30 86 abnormal aging, and consider the contributions of a patient's comorbidities, frailty, and
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32 87 functional status, when determining patient prognosis. Appropriately prescribing
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35 88 pharmaceuticals and preventing, diagnosing, and managing delirium, are recognized as core
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38 89 competencies. Providers should be able to assess issues related to capacity and competency
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40 90 (i.e., personal decision-making and driving). All providers are expected to examine, diagnose,
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42 91 and manage neurocognitive disorders (i.e., dementia), and associated behavioural changes or
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45 92 disturbances. All providers should be able to enquire about caregiver stress and capacity, and
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47 93 be prepared to facilitate end-of-life discussions.

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49 94 Geriatricians and FM-COE are expected to be competent in best practices for fall
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52 95 prevention and screening to identify predisposing factors of falls. They should be able to
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55 96 diagnose and manage osteoporosis and fracture risk, and develop rehabilitative approaches.

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3 97 Geriatricians and FM-COE are also expected to perform detailed medication reviews, assess
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5 98 urinary incontinence, diagnose and manage pain, and manage palliative and end-of-life care
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8 99 issues.
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11 100 Items unique to geriatric psychiatrists include they must be knowledgeable about
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13 101 psychotherapeutic constructs, psychopharmacology, and therapeutic approaches. They are
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15 102 expected to exhibit extensive knowledge about mental illnesses and psychiatric disorders.
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18 103 Geriatricians are responsible for performing comprehensive geriatrics assessments and
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20 104 diagnosing and managing bowel dysfunction.
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23 105 **Communicator:** All providers are expected to elicit and synthesize information from
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25 106 patients, families, and care providers, and consult with colleagues when required or requested.
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28 107 They should be able to recognize and mitigate communication barriers by providing assistive
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30 108 devices, and ensure adequate communication during transfers of care.
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33 109 Geriatric psychiatrists and geriatricians are expected to prioritize issues for patient
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35 110 encounters by recognizing their roles as specialists. Exclusively, geriatric psychiatrists must be
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37 111 proficient in the use of telepsychiatry.
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40 112 **Collaborator:** All providers must be competent in performing timely consults, exhibiting
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42 113 respect towards team members, and collaborating on assessments and care management. They
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44 114 are expected to respect the scopes of practice, differences, and overlapping responsibilities of
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47 115 other providers. They should be able to engage in shared decision-making with families and
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50 116 caregivers in team discussions and case conferences. All providers are expected to identify
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52 117 learning and improvement opportunities, and plan and deliver learning activities.
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3 118 Geriatric psychiatrists must distinctively describe other geriatric mental health care
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6 119 teams' roles and responsibilities. They are also expected to demonstrate leadership and act as
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8 120 an expert resource on issues such as mental health legislation.
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10 121 **Leader:** All providers must be familiar with community resources (e.g., geriatric and
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12 social support services) to facilitate equitable patient access and use. They must also engage in
13 122 the stewardship of health care resources by allocating resources for optimal patient care and
14
15 123 avoiding over-investigation. Additionally, providers are expected to mediate and resolve
16
17 124 conflicts that may arise. All providers should be able to employ quality improvement methods
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19 125 to evaluate and improve healthcare systems, allocate resources, and manage cost-appropriate
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21 126 care. They must also understand the structure and function of the healthcare system relevant
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23 127 to caring for older patients.
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30 129 Geriatricians must be competent in the use of health informatics to improve the quality
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32 130 of care and optimize patient safety.
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35 131 **Health Advocate:** All providers should be flexible to meet patient needs and preferences
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37 132 for care management. They must recognize and manage elder abuse, neglect, and
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39 133 mistreatment. All providers must be competent in advocating for essential hospital and
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41 134 community resources and services, as well as systems-level change.
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45 135 Geriatricians and geriatric psychiatrists are expected to identify and respond to health
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47 136 policies, identify vulnerable or marginalized populations, and respond to cultural issues.
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49 137 Geriatricians must be competent in identifying patient vulnerabilities that increase their risk for
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51 138 poor health (e.g., inadequate access to primary care) and advocating for evidence-based
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3 139 primary care. FM-COE should be able to determine the need for immediate interventions
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6 140 (including home visits) to mitigate harm.

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8 141 **Scholar:** All providers are expected to recognize knowledge limitations and gaps in the
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10 142 literature specific to geriatric populations' medical care. They must also be competent and
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13 143 engaged in research by posing scholarly questions, applying scientific methods, and
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15 144 communicating and disseminating findings. They are expected to participate in research,
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18 145 program development, medical education, and other activities that improve health care of the
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20 146 elderly.

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23 147 Geriatricians and geriatric psychiatrists should be able to appraise evidence, research,
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25 148 and literature critically. Exclusively, geriatricians should be able to recognize the influence of
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28 149 role-modelling and its impact on learners' formal, informal, and hidden curriculum.

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30 150 **Professional:** All providers are expected to identify decision-making capacities among
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32 151 patients and obtain and document informed consent. They must be competent in respecting
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35 152 patient privacy and confidentiality while recognizing, fulfilling, and adhering to professional and
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38 153 ethical codes. They are expected to conform to legal obligations, policies, and procedures
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40 154 relevant to substitute decision-making.

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42 155 Geriatricians and geriatric psychiatrists are expected to exhibit appropriate professional
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45 156 boundaries with patients and families. They must be competent in demonstrating a
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48 157 commitment to high-quality care and excellence, while prioritizing personal and professional
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50 158 duties.

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52 159 **INTERPRETATION**
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3 160 **Summary of findings.** Our analysis of the respective practice competencies across
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6 161 geriatric-focused providers, as documented by the individual colleges, is the first effort to
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8 162 define these differences. We identified substantial overlaps in the expected medical expertise
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10 163 of FM-COE and geriatricians, which blurs the scopes and boundaries across disciplines. While
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13 164 there were few substantive differences, such as the expectation that geriatric psychiatrists be
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15 165 conversant with psychotherapeutic techniques and medications, some distinctions may be the
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18 166 result of different priorities to specify particular competencies. For example, while not an
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20 167 explicit competency, it is likely that FM-COE are also expected to maintain appropriate
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23 168 professional boundaries with patients and families. While collaboration is expected among all
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25 169 geriatric-focused providers, the absence of published literature concerning their shared areas of
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28 170 practice and individual competencies may inhibit opportunities for collaboration moving
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30 171 forward.

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32 172 When examining the priority clinical domains set out by the CFPC, it is not initially
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35 173 apparent where the CanMEDS-FM roles of scholarship, advocacy, leadership, and
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38 174 professionalism are addressed in training. We feel that this discrepancy likely results from the
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40 175 CFPC having multiple guiding documents detailing the professional activities and clinical
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42 176 competencies that a FM-COE physician should exhibit. The CFPC recently published its national
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45 177 standards for “Core Professional Activities” (or CPAs); there is a CPA list specific for PGY-3
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47 178 residents pursuing an extra year of training in COE.²⁰ The CPAs list indicates that scholarship,
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50 179 advocacy, leadership and professionalism are expected for FM-COE. Given that FM-COE
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52 180 physicians are family physicians first, the documents reviewed in this paper serve to augment,
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55 181 not replace, the core clinical and professional competencies expected of all family physicians.

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3 182 **Explanation of findings.** Canada has long acknowledged severe shortages in geriatric
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6 183 medicine and services.^{3,4} While field experts and leaders encourage and support medical
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8 184 trainees to pursue a geriatric medicine specialty,^{24,25} many have acquiesced to the idea that
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10 185 training through the FM-COE pathway may be more efficient.^{13,26,27} However, in the
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12 186 development of the FM-COE training pathway, we have missed an opportunity to specify how
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14 187 they are – and even if they are – different from geriatricians. While family physicians with COE
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16 188 training have additional specialization levels that blur the lines between primary care and
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18 189 specialist providers, they boast longitudinal relationships that enable care continuity as their
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20 190 patients age.²⁷ Similarly, to posit that geriatricians care for the sickest amongst older adults is
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22 191 also not sufficient. That premise surmises that family physicians have little to offer those
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24 192 patients, when in fact, in the context of a complicated health system, that is very much the
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26 193 opposite.²⁸

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32 194 Since 1989, family physicians had opportunities to receive additional certification in an
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34 195 enhanced area of family medicine practice.²⁹ The eligibility criteria to earn enhanced
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36 196 certifications, including COE, vary as some physicians earn the certification through completion
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38 197 of medical residency, whereas others are eligible through clinical practice or leadership
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40 198 routes.³⁰ Some family physicians utilize their additional training to practice in multiple care
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42 199 settings and take on specialized roles – similar to their counterparts practicing in similar
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44 200 medicine areas that have undergone different pathways into a specialty.^{29,31} Despite similar
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46 201 competency profiles, geriatricians and FM-COE are hired, compensated, and deployed within
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48 202 the healthcare system in very different ways.^{8,10,31} Based on our account of the similarities
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3 203 among FM-COE and geriatricians (especially in terms of medical expertise), we question why
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6 204 their practices are considered so different.

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8 205 **Future directions.** We acknowledge that medical care of older adults is a shared
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10 206 responsibility of all physicians. However, there is a need to determine how best to assign
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13 207 responsibility for specialized care of older adults, given physicians' overlapping scopes of
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15 208 practice.³² Research is needed to characterize the degree to which geriatric-focused providers
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18 209 exemplify these competencies in daily practice and negotiate the scopes of their shared
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20 210 competencies, especially as patient/medical complexity increases. Currently, literature
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23 211 describing the characteristics and practice patterns of FM-COE is sparse,^{8,33,34} despite the need
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25 212 to better understand how their medical practice differs from geriatricians. Additionally, more
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28 213 research is needed to characterize the impacts of geriatric-focused providers on practice
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30 214 patterns, patient outcomes and satisfaction, and health service use.

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32 215 Future work to identify geriatric-focused providers' practice locations may offer insights
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35 216 about access to care. For instance, in rural and remote regions of Canada, community hospitals
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38 217 may not have access to staff geriatric psychiatrists. However, based on our understanding of
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40 218 overlaps in medical expertise, they may be able to leverage the services of either FM-COE or
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42 219 geriatricians. This pattern of gaps and overlaps highlights an opportunity to build capacity in
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45 220 geriatric care amongst their generalist colleagues. For example, in the situation detailed above,
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47 221 collaboration between a FM-COE and generalist psychiatrist may help meet the psychiatric care
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49 222 needs of older adults in that community.

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52 223 Lastly, the degree of detail used to define the expected level of competence varied
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54 224 across disciplines, which hindered our comparisons. Geriatric psychiatry had a useful way of
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3 225 framing competencies by specifying the degree of knowledge depth to which trainees and
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6 226 subspecialists were expected to attain, although definitions surrounding the evaluation of
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8 227 competence were not provided. Establishing whether geriatric-focused providers should
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10 228 acquire “advanced” or “expert” level knowledge is essential to tailor and standardize
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13 229 evaluations across specialties.

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15 230 **Limitations.** Comparisons across the three physician types were limited by the
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17 231 organization and degree of detail specified in each competency list. The RCPSC organized
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19 232 geriatric medicine and geriatric psychiatry competencies according to CanMEDS roles, whereas
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21 233 the CFPC framed FM-COE competencies around 18 priority areas of knowledge. Additionally,
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23 234 our analysis was limited to the document review and not the lived experiences of geriatricians,
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25 235 FM-COE, and geriatric psychiatrists. However, expertise of the clinical and academic co-authors
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27 236 were utilized to discern whether competencies that were not explicitly stated in some lists,
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29 237 were implied or relevant to other providers. Lastly, the CFPC competency list reflects the
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31 238 expectations of family physicians who complete COE training through medical residency and
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33 239 may not represent those who earned the COE designation through clinical practice or
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35 240 leadership routes.

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37 241 **Conclusion.** Our work is the first to identify the commonalities and differences in the
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39 242 scopes of competencies among geriatric-focused physicians in Canada. We identified
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41 243 substantial overlaps in the expected medical expertise of FM-COE and geriatricians, and some
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43 244 unique competencies to particular disciplines. However, some competencies are not explicitly
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45 245 documented, and the degree of required knowledge was inadequately defined in some
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47 246 regulatory documents. Therefore, our findings should encourage efforts to develop more
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247 robust definitions of medical practice and delineations of scopes of practice for these providers,
248 which may ultimately facilitate more equitable and accessible medical care for older adults.

Confidential

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Table 1. Summary of the core competencies of geriatric psychiatrists, geriatricians, and FM-COE by CanMEDS Roles

CanMEDS Role	Competency	Geriatric Psychiatrists	Geriatricians	Family Medicine, Care of the Elderly
Medical Expert / Family Medicine Expert	Differentiate normal and abnormal aging	X	X	X
	Consider a patient’s comorbidities, frailty, and functional status to prognosis	X	X	X
	Prevent, diagnose, and manage delirium	X	X	X
	Examine, diagnose, and manage neurocognitive disorders (i.e., dementia) and associated behavioural changes/disturbances	X	X	X
	Appropriately prescribe pharmaceuticals	X	X	X
	Elicit patient histories	X	X	X
	Tailor health promotion and disease prevention interventions	X	X	X
	Assess issues related to capacity and competency (i.e., personal decision making, driving)	X	X	X
	Enquire about caregiver stress and capacity	X	X	X
	Be knowledgeable about end-of-life care	X	X	X
	Apply best practices for falls prevention and screening		X	X
	Diagnose and manage osteoporosis and fracture risk		X	X
	Develop rehabilitative approaches		X	X
	Perform detailed medication reviews		X	X
	Assess for urinary incontinence		X	X
	Diagnose and manage pain		X	X
	Manage palliative and end-of-life care issues		X	X
	Be knowledgeable about psychotherapeutic constructs, psychopharmacology, and therapeutic approaches	X		
	Exhibit extensive knowledge about mental illnesses and psychiatric disorders	X		
	Perform a comprehensive geriatrics assessment		X	
Diagnose and manage bowel dysfunction		X		
Communicator	Elicit and synthesize information from patients, families, and care providers	X	X	X
	Recognize and mitigate communication barriers	X	X	X
	Consider the merits of a second opinion	X	X	X
	Ensure communication during transfers/handover	X	X	X

	Prioritize issues for patient encounters with a recognition that the role is that of a specialist (not a PCP)	X	X	
	Proficient in the use of telepsychiatry	X		
Collaborator	Perform timely consults	X	X	X
	Exhibit respect for team members	X	X	X
	Collaborate on assessments and care management	X	X	X
	Respect the scopes of practice, differences, and overlapping/ shared responsibilities of providers	X	X	X
	Engage in shared decision-making with families and caregivers	X	X	X
	Identify opportunities for learning and improvement	X	X	X
	Plan and deliver learning activities	X	X	X
	Describe the roles/responsibilities of geriatric mental health care teams and demonstrate leadership in teams	X		
	Act as an expert resource on issues such as mental health legislation	X		
Leader	Be knowledgeable about community resources	X	X	X
	Mediate and resolve conflicts within interprofessional teams	X	X	X
	Apply quality improvement principles to evaluate/ improve healthcare systems and cost-appropriate care	X	X	X
	Understand the healthcare system relevant to caring for older patients	X	X	
	Competent in the use of health informatics to improve care quality and optimize safety		X	
	Engage in stewardship of health care resources	X	X	X
Health Advocate	Adapt to meet patient needs and preferences	X	X	X
	Recognize/manage elder abuse, neglect, and mistreatment	X	X	X
	Advocate for essential hospital and community resources/services	X	X	X
	Identify and respond to policies affecting health	X	X	X
	Identify vulnerable/ marginalized populations and respond to cultural issues	X	X	
	Identify patient vulnerabilities		X	
	Advocate for evidence-based health promotion		X	
	Determine the need for immediate intervention, such as home visits			X
Scholar	Recognize knowledge limitations/gaps in literature specific to the medical care of geriatric populations	X	X	X

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	Critically appraise evidence, research, and literature	X	X	
	Pose scholarly questions, select/apply methods to address questions, and communicate/disseminate findings	X	X	
	Participate in research, program development, medical education, and other activities that improve the delivery of services	X	X	X
	Recognize the influence of role-modelling and the impact of the formal, informal, and hidden curricula on learners		X	
Professional	Identify the capacity for decision-making	X	X	X
	Obtain and document informed consent	X	X	X
	Respect confidentiality, privacy, and ethical codes	X	X	X
	Adhere to substitute decision-making policies	X	X	X
	Exhibit appropriate professional boundaries	X	X	
	Demonstrate a commitment to high-quality care and excellence	X	X	
	Prioritize personal and professional duties	X	X	

Standards for Reporting Qualitative Research (SRQR)*

<http://www.equator-network.org/reporting-guidelines/srqr/>

Line no(s).

Title and abstract

<p>Title - Concise description of the nature and topic of the study Identifying the study as qualitative or indicating the approach (e.g., ethnography, grounded theory) or data collection methods (e.g., interview, focus group) is recommended</p>	1-2
<p>Abstract - Summary of key elements of the study using the abstract format of the intended publication; typically includes background, purpose, methods, results, and conclusions</p>	See "Abstract" file

Introduction

<p>Problem formulation - Description and significance of the problem/phenomenon studied; review of relevant theory and empirical work; problem statement</p>	32-40
<p>Purpose or research question - Purpose of the study and specific objectives or questions</p>	50-55

Methods

<p>Qualitative approach and research paradigm - Qualitative approach (e.g., ethnography, grounded theory, case study, phenomenology, narrative research) and guiding theory if appropriate; identifying the research paradigm (e.g., postpositivist, constructivist/ interpretivist) is also recommended; rationale**</p>	57-59
<p>Researcher characteristics and reflexivity - Researchers' characteristics that may influence the research, including personal attributes, qualifications/experience, relationship with participants, assumptions, and/or presuppositions; potential or actual interaction between researchers' characteristics and the research questions, approach, methods, results, and/or transferability</p>	65-66 73-76
<p>Context - Setting/site and salient contextual factors; rationale**</p>	60-63
<p>Sampling strategy - How and why research participants, documents, or events were selected; criteria for deciding when no further sampling was necessary (e.g., sampling saturation); rationale**</p>	63-66
<p>Ethical issues pertaining to human subjects - Documentation of approval by an appropriate ethics review board and participant consent, or explanation for lack thereof; other confidentiality and data security issues</p>	78-79
<p>Data collection methods - Types of data collected; details of data collection procedures including (as appropriate) start and stop dates of data collection and analysis, iterative process, triangulation of sources/methods, and modification of procedures in response to evolving study findings; rationale**</p>	60-66

1 2 3 4 5	Data collection instruments and technologies - Description of instruments (e.g., interview guides, questionnaires) and devices (e.g., audio recorders) used for data collection; if/how the instrument(s) changed over the course of the study	67-68
6 7 8	Units of study - Number and relevant characteristics of participants, documents, or events included in the study; level of participation (could be reported in results)	63-66
9 10 11 12	Data processing - Methods for processing data prior to and during analysis, including transcription, data entry, data management and security, verification of data integrity, data coding, and anonymization/de-identification of excerpts	65-66
13 14 15 16	Data analysis - Process by which inferences, themes, etc., were identified and developed, including the researchers involved in data analysis; usually references a specific paradigm or approach; rationale**	67-78
17 18 19 20	Techniques to enhance trustworthiness - Techniques to enhance trustworthiness and credibility of data analysis (e.g., member checking, audit trail, triangulation); rationale**	75-76

Results/findings

23 24 25 26	Synthesis and interpretation - Main findings (e.g., interpretations, inferences, and themes); might include development of a theory or model, or integration with prior research or theory	80-158
27 28 29	Links to empirical data - Evidence (e.g., quotes, field notes, text excerpts, photographs) to substantiate analytic findings	See "Table 1" file

Discussion

32 33 34 35 36 37	Integration with prior work, implications, transferability, and contribution(s) to the field - Short summary of main findings; explanation of how findings and conclusions connect to, support, elaborate on, or challenge conclusions of earlier scholarship; discussion of scope of application/generalizability; identification of unique contribution(s) to scholarship in a discipline or field	160-229
38 39	Limitations - Trustworthiness and limitations of findings	230-240

Other

42 43 44	Conflicts of interest - Potential sources of influence or perceived influence on study conduct and conclusions; how these were managed	30
45 46	Funding - Sources of funding and other support; role of funders in data collection, interpretation, and reporting	28

*The authors created the SRQR by searching the literature to identify guidelines, reporting standards, and critical appraisal criteria for qualitative research; reviewing the reference lists of retrieved sources; and contacting experts to gain feedback. The SRQR aims to improve the transparency of all aspects of qualitative research by providing clear standards for reporting qualitative research.

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**The rationale should briefly discuss the justification for choosing that theory, approach, method, or technique rather than other options available, the assumptions and limitations implicit in those choices, and how those choices influence study conclusions and transferability. As appropriate, the rationale for several items might be discussed together.

Reference:

O'Brien BC, Harris IB, Beckman TJ, Reed DA, Cook DA. **Standards for reporting qualitative research: a synthesis of recommendations.** *Academic Medicine*, Vol. 89, No. 9 / Sept 2014
DOI: 10.1097/ACM.0000000000000388

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