

Themes		Subthemes and codes		
		Limited cancer training		Medical school  Family medicine residency
Nature of primary care				Diversity of patients
		Generalists and information overload		Not a lot of cancer cases
Initial presentation				Lots of new, diverse information
		Poor continuity of care		Walk-in clinics
		Fee-for-service model		Emergency departments
				Short appointments
		Difficulties determining appropriate testing  Long waitlists for [sometimes inappropriate] testing		Often no physical exams
				No guidelines
				Vague presentations  What tests are needed?
				What type of biopsy is needed?
				How to get timely biopsy?
				Assistance/advice from specialists
				Access
				Wrong, unnecessary tests
				Longer wait-times for family physicians
				Shorter wait-times for specialists
Specialist advice and referral		Difficulties determining appropriate specialists		Limited contacts
				Isolation from rest of the system
				Many specializations
		Difficulties approaching specialists and barriers to referral		Not easy to connect (time, effort)
				Each specialist works differently
				Busyness of specialists and practicalities
		Referral patterns and access to testing		Access
				Reputation for good/timely care
				Reliance on informal networks
				Rapid access for some
				Patient time inequalities