

Appendix 2 (as supplied by the authors): Survey structure

**"Hi, I was wondering if I could speak with a pharmacist.
I'm calling to ask if you have any naloxone available for
pick up today?"**



YES

Is there an associated cost? (Y/N)

NO

1. What is the reason?

Need prescription?

Not trained?

Not available yet?

No demand?

We simply do not carry it?

FREE TEXT

**2. Would you be able to get it
within the next week?**

**3. If yes, is there an associated
cost?**