

Appendix A. Results: Linear Trend Tests

a. Total Sample

Outcome	DenDF	FValue	p-value
Telephone Access	470	32.00	<.0001
After-Hours Access	532	36.08	<.0001
Wait time for Care	464	23.30	<.0001
Timeliness of Wait	300	14.85	0.0001

b. Large Urban

Outcome	DenDF	FValue	p-value
Telephone Access	253	18.40	<.0001
After-Hours Access	284	18.40	<.0001
Wait time for Care	257	17.75	<.0001
Timeliness of Wait	154	9.05	0.0031

c. Medium Urban

Outcome	DenDF	FValue	p-value
Telephone Access	143	20.82	<.0001
After-Hours Access	164	21.09	<.0001
Wait time for Care	138	20.51	<.0001
Timeliness of Wait	100	5.51	0.0208

d. Small Urban

Outcome	DenDF	FValue	p-value
Telephone Access	65	6.10	0.0162
After-Hours Access	79	2.83	0.0965
Wait time for Care	67	6.82	0.0111
Timeliness of Wait	40	3.49	0.0690