

Appendix 1 (as supplied by the authors): Final Interview Guide

1. What does a busy call shift look like for you?
2. How do you organize your call shift when it's busy? (e.g. How do you decide what to do first?)
3. If you realize that you can't do it all, how do you decide what to defer or postpone?
4. How do you decide if a task is unnecessary?
5. Does that look any different when you're not on call?
6. Have you ever felt unsafe? (When do you feel unsafe?)

7. Are there certain parts of your job that you perform just as safely (effectively), whether it's during the daytime or while on call at night?
 - a. Has this always been the case, or was it different when you were earlier in your residency?
8. Some residents have said that when they're postcall, they would feel safe to perform certain clinical duties but not others – what are your thoughts about this?
9. Looking to the future, how will you decide what to do on your postcall days? (What do your staff routinely do?)
10. What advice would you give to a more junior resident about how to handle their call shift?
 - a. If there's more to do than you can do – rationales
 - b. How do you decide what is unnecessary
 - c. When to ask to help and who to ask and how to ask for help?
11. If you take call with a junior resident – do you consider the junior's level of safety when delegating tasks?