

Appendix 1 (as supplied by the authors): Relevant questions on the Barriers to Care for People with Chronic Health Conditions Survey

Item #	Question text
PHC 6A	Other than your regular doctor and other doctors, are there other health professionals like nurse practitioners or nutritionists working in the same office where you get your regular health care? (Yes/ No)
PHC 6B	In the past 12 months, have these other healthcare providers been involved in the care of your [chronic condition(s)]? (Yes/No)
PHC 7	Not including hospital emergency departments, does your regular doctor/place of care have after-hours access where patients can be seen by or talk to a doctor when the practice is closed? (Yes/No)
CHP 6	In the past 12 months, not counting when you were an overnight patient in a hospital, how many times have you seen or talked to a nurse for care or advice about your [chronic condition(s)]? (Number)
CHP 7	If your family physician wasn't available to see you regarding care of your [chronic condition(s)], would you be willing to receive health care services from a nurse practitioner? A nurse practitioner is one who has received special training to perform many of the services of a family doctor. (Yes/No)
CHP 11	How many times have you personally used a hospital emergency department for your [chronic condition(s)] in the past 12 months? (Number)
CHP 12	Thinking about the last time you went to the hospital emergency department for management of your [chronic condition(s)], was it for a problem that you thought could have been treated by your regular provider if they had been available? (Yes/No)