Drug-related adverse events are an important and common cause of morbidity,\(^1,2\) with incidence rates as high as 25%.\(^3\) There is high-level evidence from systematic reviews and guidelines that pharmacogenetic testing is an effective method of reducing adverse drug events.\(^4-6\)

Results from a US cohort of 1143 patients who experienced adverse events indicated that a clinically significant proportion of adverse effects, 33%, were due to drug–gene interactions or drug–drug–gene interactions.\(^7\) The Clinical Pharmacogenetics Implementation Consortium provides guidelines that enable the translation of genetic laboratory test results into actionable prescribing decisions for specific drugs.\(^8\) Of the approximately 4 billion prescriptions filled in the United States in 2013, 18% had actionable pharmacogenetics.\(^9\)

Many of the drugs studied in pharmacogenetic trials are part of the primary care drug formulary and are used for common conditions. Pharmacogenetic panels are now available at an affordable price, and patients are requesting the tests and asking physicians to use these results in their care. Before a primary care pharmacogenetic panel is implemented, it is necessary to consider the ability of health care providers to incorporate this information into current medication selection processes.

Despite the increased use of electronic medical records, the prevalence of inappropriate (35%) and high-risk (14%) prescriptions remains high.\(^10-12\) Alert systems have proven ineffective in improving prescribing accuracy.\(^13,14\)

**Abstract**

**Background:** Inappropriate prescribing increases patient illness and death owing to adverse drug events. The inclusion of genetic information into primary care medication practices is one solution. Our aim was to assess the ability to obtain and genotype saliva samples and to determine the levels of use of a decision support tool that creates medication options adjusted for patient characteristics, drug–drug interactions and pharmacogenetics.

**Methods:** We conducted a cohort study in 6 primary care settings (5 family practices and 1 pharmacy), enrolling 191 adults with at least 1 of 10 common diseases. Saliva samples were obtained in the physician’s office or pharmacy and sent to our laboratory, where DNA was extracted and genotyped and reports were generated. The reports were sent directly to the family physician/pharmacist and linked to an evidence-based prescribing decision support system. The primary outcome was ability to obtain and genotype samples. The secondary outcomes were yield and purity of DNA samples, ability to link results to decision support software and use of the decision support software.

**Results:** Genotyping resulted in linking of 189 patients (99%) with pharmacogenetic reports to the decision support program. A total of 96.8% of samples had at least 1 actionable genotype for medications included in the decision support system. The medication support system was used by the physicians and pharmacists 236 times over 3 months.

**Interpretation:** Physicians and pharmacists can collect saliva samples of sufficient quantity and quality for DNA extraction, purification and genotyping. A clinical decision support system with integrated data from pharmacogenetic tests may enable personalized prescribing within primary care. **Trial registration:** ClinicalTrials.gov, NCT02383290.
ective at changing prescribing decisions,\textsuperscript{13} whereas information given within a physician’s workflow has been found to be effective in reducing inappropriate orders for imaging.\textsuperscript{14}

A medication decision support system (MDSS) is a health information technology system that is designed to provide health care professionals with clinical decision support with medication decision-making tasks. These systems assess whether a drug is safe and effective for the patient, taking into account other medications, diseases and the patient’s physical state.\textsuperscript{15} We have developed a patient-centred MDSS that assesses the potential drug–drug, drug–condition, drug–gene and drug–drug–gene interactions and produces a list of drug options least likely to cause harm and most likely to be effective.

We conducted a study to assess the DNA collection processes, investigate a panel of pharmacogenetic tests relevant to primary care patients and assess the use of an MDSS. The value of the MDSS will be assessed once feasibility of all processes has been shown.

**Methods**

Over an 18-month period before the start of the trial, we developed a pharmacogenetic panel, a pharmacogenetic report and an MDSS for use in primary care. This required custom software for pharmacogenetic report linking and running algorithms within the MDSS.

We used a prospective cohort study design, with family physicians and pharmacists recruiting patients between May and December 2015. Saliva samples were sent to our laboratory, where DNA was extracted and analyzed and reports were generated. Reports were sent directly to the family physician/pharmacist and linked to the MDSS. The physicians, pharmacists and support staff used the software to review the patient’s therapy for 1 or more conditions and then provided feedback about the process.

**Development of pharmacogenetic panel**

We ranked single nucleotide polymorphisms and copy number variants according to clinical annotations primarily from PharmGKB,\textsuperscript{16} the Clinical Pharmacogenetic Implementation Consortium\textsuperscript{8} and the Royal Dutch Association for the Advancement of Pharmacy review.\textsuperscript{1} We selected a pharmacogenetic panel based on information from the PharmaADME Consortium (www.PharmaADME.org) as well as guidelines and drug labels (Appendix 1, available at www.cmajopen.ca/content/4/3/E528/suppl/DC1). Panel selection was by availability of validated assays from the manufacturer and consensus among authors (H.K.-E., M.A., S.A. and A.S.-G.) on the highest levels of evidence for clinical use in primary care. In addition, a custom assay for \textit{HLA-B*58:01} was developed and validated in house.

The selected panel included 33 of the top-ranking genetic variants in the following genes: \textit{CYP2C9}, \textit{CYP2C19}, \textit{CYP2D6}, \textit{G6PD}, \textit{HLA-B}, \textit{SLCO1B1} and \textit{VKORC1}. For clinical use, \textit{HLA-B} tag/single nucleotide polymorphisms could not be used, and assay performance was low for 2 single nucleotide polymorphisms, resulting in a customized panel of 24 genetic variants for 20 drugs. We chose TaqMan allelic discrimination quantitative polymerase chain reaction assays for this study based on the manufacturer guarantee of working assays on the QuantStudio 12K Flex platform (Applied Biosystems).

We developed a quality-control and validation process to test the sensitivity and specificity of the assays. This included using Coriell Biorepository control samples, analyzing the results and comparing the experiment with known genotypes to determine feasibility and accuracy of the genetic test, and using sample replicates to assess concordance. In addition, we confirmed a subset of experimentally determined genotypes using Sanger sequencing. Once validated, we incorporated these assays onto our primary care pharmacogenetic panel.

**Development of medication decision support system**

We performed a literature review to find the most prevalent diseases in primary care populations, the diseases seen most frequently in family physicians’ offices and the diseases treated by medications with an actionable pharmacogenetic test (Appendix 1). The 10 diseases that met the criteria and were selected were gout, chronic obstructive pulmonary disease, migraine, depression, osteoarthritis, hypertension, hyperlipidemia, atrial fibrillation, osteoporosis and epilepsy. These 10 conditions account for 15% of all primary care consultations, both medical and administrative.\textsuperscript{17} As 5 of the diseases have 2 distinct therapeutic approaches, the 10 diseases result in 15 “conditions.” For example, the therapeutic options are very different for a patient with an acute flare-up of gout than for a patient with the chronic stages of gout.

After identifying published epidemiological evidence for the management of a given condition, our team, consisting of pharmacists, physicians and experts in evidence-informed health care, used 1) the highest levels of evidence for treatment selection, 2) known drug–drug interactions from standard databases, published studies and product monographs and 3) pharmacogenetic information from PharmGKB (level 1A or 1B annotation in cases in which there were clear drug dosing guidelines) and other resources to form logic trees. All logic trees were tested extensively with the use of deidentified patient data obtained from 1 clinic’s electronic health records (for which ethics approval was obtained) and were reviewed by our team of pharmacists and physicians. Logic trees were developed and tested by D.D, M.D., G.L., A.P. and P.S., along with 2 family physicians and a pharmacist. From the logic trees, we wrote the rules necessary for programming the MDSS. The result of entering data into the MDSS is the generation of a list of drug options adjusted for a given patient’s medical history, biophysical profile and genetic test results (Figure 1).

**Participants**

Owing to the known association between \textit{HLA-B*58:01} and life-threatening severe cutaneous adverse reactions induced by allopurinol,\textsuperscript{18} it was not considered ethical to perform a randomized controlled study when including the care of people with gout in a pharmacogenetic study.
We recruited family physicians and pharmacists through their teaching connection with the Department of Family Practice at our institution. Those who showed an interest in pharmacogenomics and had electronic health records were enlisted. The family physicians and pharmacists recruited patients opportunistically or through a search of their electronic health record, including adults at least 18 years of age who were not pregnant or breast-feeding and had a diagnosis of gout, chronic obstructive pulmonary disease, migraine, depression, osteoarthritis, hypertension, hyperlipidemia, atrial fibrillation, osteoporosis and/or epilepsy.

Data collection and DNA isolation, extraction and genotyping
After providing signed, informed consent, patients gave saliva samples using the Oragene®DNA collection kit (DNA Genotek) in the physician’s office or pharmacy. The samples were transported to the laboratory by research staff, mail or float plane. We extracted genomic DNA using a magnetic-bead-based extraction method (Ambion MagMAX, Applied Biosystems) (Appendix 1). Each sample was quantified with the Qubit 2.0 fluorometer (Thermo Fisher Scientific), and DNA quality was assessed with the use of the 260-nm and 280-nm absorbance ratio (pure DNA: 1.8–2.0; protein contamination: < 1.8; RNA contamination: > 2.0). We performed single nucleotide polymorphism and copy number variant genotyping by means of the quantitative polymerase chain reaction on the QuantStudio 12K Flex system.

Statistical analysis
The primary outcome was ability to obtain and genotype samples, determined by the number of samples received in the laboratory and the number of genetic reports generated. Samples from all patients who entered the study were evaluated. The secondary outcomes were yield and purity of DNA samples, ability to link results to decision support software and use of the MDSS. All samples were tracked for linkage to the MDSS, which recorded the number of times a physician/pharmacist entered the system and for how many patients they used decision support. We calculated 95% confidence intervals (CIs) for proportions using the Wilson score on OpenEpi version 3.03.

Ethics approval
The University of British Columbia Clinical Research Ethics Board approved the study.

Results
Two family practices on Vancouver Island and 3 family practices and 1 pharmacy in metropolitan Vancouver recruited and obtained saliva samples from a total of 191 patients. The

Figure 1: Screen shot of drug options generated by medication decision support system for a 62-year-old patient with depression who is a poor metabolizer of CYP2C19.
cost of sample collection, extraction and genotyping was $102 per sample. DNA was isolated from 190 samples and was assessed for purity, prepared for analysis and genotyped. The flow through the study is shown in Figure 2.

Of the 190 saliva samples, 164 (86.3%) were successfully genotyped after the first attempt, 13 (6.8%) were genotyped after the pharmacogenetic panel was rerun, and 1 (0.5%) was genotyped after 3 or more attempts. One sample contained too little DNA. The mean DNA concentration for all attempted extractions \( n = 190 \) was 59.6 ng/µL (95% CI 54.0–65.2 ng/µL). The mean 260/280 absorbance ratio of extracted DNA was 1.87 (95% CI 1.84–1.91).

A second saliva sample was collected from 10 of the 12 patients whose DNA could not be genotyped. This increased the overall success rate to 99.5% (189/190 patients); however, 4 of the recollected samples generated only partial reports.

Of the 185 patients with complete reports with call rates (number of called genotypes per sample divided by total number of genotypes tested) above 95%, 179 (96.8%) had at least 1 actionable genotype for medications included in the MDSS. Single variants were seen in 45 of the 185 patients (24.3%), 65 (35.1%) had 2 variants, and 69 (37.3%) had 3 or more of the variants tested. The complete list of variants and actionable results are found in Table 1. Table 2 shows the actionable variants tested. The complete list of variants and actionable results are found in Table 1. Table 2 shows the actionable results that were found in the 185 patients.

![Figure 2: Study flow.](image-url)

Genetic results were linked directly into the MDSS and also were presented to the patient’s doctor or pharmacist in a report that included the testing method, drugs implicated and predicted phenotype. The health care professional was able to log in to the MDSS, select his or her patient and then select the relevant condition. Figure 1 shows how, after patient biophysical information is completed, the software displays a list of dosage-adjusted medication options.

The physicians and pharmacists used the software 236 times over 3 months, for 11 of the 15 conditions. The MDSS was most frequently accessed for hyperlipidemia \( n = 53 \) and hypertension \( n = 52 \). It was not accessed for acute gout, migraine, migraine prophylaxis or control of atrial fibrillation rate.

**Interpretation**

We found that it is feasible to obtain saliva samples in primary care settings and that samples were of sufficient quantity and quality for DNA extraction, purification and genotyping. A total of 97% of patients had at least 1 actionable pharmacogenetic variant. These findings suggest that pharmacogenetic test results can be incorporated into an MDSS. An MDSS that creates medication options adjusted for patient characteristics, drug–drug interactions and pharmacogenetics can be used within primary care.

The challenge of identifying the right medication for the right patient at the right time remains a cascade of failures\(^{20}\) owing in part to the problem of multimorbidity and polyphony. Pharmacogenetic testing for variants that are associated with alterations in drug response should help prevent adverse reactions\(^{4–6}\) but adds to the problem of increasing complexity in prescribing. The challenge for health care professionals is how to incorporate this information in the limited time given to deciding on and writing a prescription.\(^{20}\) Preemptive pharmacogenetic testing may be one approach, but the need for a system to help professionals use the genetic information remains.\(^{21}\) It has been suggested that, to affect the level of use of pharmacogenetic results, pharmacists can order pharmacogenetic tests and incorporate results into medication management.\(^{22}\)

We have shown that it is possible for both family physicians and pharmacists to obtain saliva samples from patients, send the samples to the laboratory, complete the biophysical and laboratory data needed for an MDSS and make decisions based on individualized medication options. In a pharmacy-based study \( n = 54 \) by Swen and colleagues,\(^{23}\) 9 saliva samples (16.7%) contained too little DNA, whereas we had 1 sample (0.5%) that contained too little DNA. We achieved an overall call rate of 99%, compared with Swen and colleagues’ call rates of 93.3% and 100% for CYP2D6 and CYP2C19, respectively. Swen and colleagues concluded that pharmacy-initiated pharmacogenetic screening in primary care with respect to quality of DNA collection with saliva kits and genotyping is feasible for a primary care setting; we have exceeded these criteria.

The use of electronic medical records has increased over the last 10 years but has not been associated with a decrease
in rates of adverse drug events. The use of alerts within the electronic medical record system when selecting a drug is not a successful strategy because such alerts are ignored in 49% to 96% of cases, and alerts are unlikely to be effective within the time constraints of usual family practice. An alternative to alerts is to build a condition-based MDSS, derived from the clinical guidelines for all conditions, that provides options that are safe and effective for a given patient. We built a system that starts with all the possible options for treatment and results in a list of optimal, individualized drug therapy options. These drug options are adjusted for renal and hepatic function, comorbidities, concomitant medications and genetics.

The list of drugs that have associated pharmacogenetic tests includes drugs used in many conditions seen and managed in primary care. However, the number of studies

<table>
<thead>
<tr>
<th>Gene</th>
<th>Allele/dipotype</th>
<th>No. (%) of patients (n = 185)</th>
<th>95% confidence interval</th>
<th>Phenotype</th>
</tr>
</thead>
<tbody>
<tr>
<td>SLCO1B1</td>
<td>T/T</td>
<td>132 (71)</td>
<td>64–77</td>
<td>Normal function</td>
</tr>
<tr>
<td></td>
<td>T/C</td>
<td>49 (26)</td>
<td>21–33</td>
<td>Intermediate function</td>
</tr>
<tr>
<td></td>
<td>C/C</td>
<td>4 (2)</td>
<td>0–4</td>
<td>Low activity</td>
</tr>
<tr>
<td>G6PD</td>
<td>C/C</td>
<td>185 (100)</td>
<td>98–100</td>
<td>Normal variant</td>
</tr>
<tr>
<td></td>
<td>C/T</td>
<td>0 (0)</td>
<td>0–2</td>
<td>Variable activity</td>
</tr>
<tr>
<td></td>
<td>T/T</td>
<td>0 (0)</td>
<td>0–2</td>
<td>Low activity</td>
</tr>
<tr>
<td>VKORC1</td>
<td>G/G</td>
<td>38 (20)</td>
<td>15–27</td>
<td>Normal activity</td>
</tr>
<tr>
<td></td>
<td>A/A</td>
<td>89 (48)</td>
<td>41–55</td>
<td>Intermediate activity</td>
</tr>
<tr>
<td></td>
<td>*58:01 negative</td>
<td>176 (95)</td>
<td>91–97</td>
<td>Normal</td>
</tr>
<tr>
<td></td>
<td>*58:01 positive</td>
<td>7 (4)</td>
<td>2–8</td>
<td>Increased hypersensitivity</td>
</tr>
<tr>
<td></td>
<td>Undetermined</td>
<td>2 (1)</td>
<td>0–4</td>
<td>Unknown</td>
</tr>
<tr>
<td>CYP2C19</td>
<td>*1/*1</td>
<td>80 (43)</td>
<td>36–50</td>
<td>Extensive metabolizer</td>
</tr>
<tr>
<td></td>
<td>*2/*2, *2/*3, *3/*3</td>
<td>8 (4)</td>
<td>2–8</td>
<td>Poor metabolizer</td>
</tr>
<tr>
<td></td>
<td>*1/*17, *17/*17</td>
<td>42 (23)</td>
<td>17–29</td>
<td>Ultrarapid metabolizer</td>
</tr>
<tr>
<td>CYP2C9</td>
<td>*1/*1</td>
<td>118 (64)</td>
<td>57–70</td>
<td>Extensive metabolizer</td>
</tr>
<tr>
<td></td>
<td>*1/*2, *1/*3, *2/*2, *2/*3</td>
<td>62 (34)</td>
<td>27–41</td>
<td>Intermediate metabolizer</td>
</tr>
<tr>
<td></td>
<td>*2/*3</td>
<td>5 (3)</td>
<td>1–6</td>
<td>Poor metabolizer</td>
</tr>
<tr>
<td></td>
<td>(1/*1)xN, (1/*10)3N, (1/*2)3N, (1/*2)3N</td>
<td>5 (3)</td>
<td>1–6</td>
<td>Ultrarapid metabolizer</td>
</tr>
<tr>
<td></td>
<td>(1/*1)xN, (1/*2)3N, (1/*2)3N</td>
<td>4 (2)</td>
<td>1–5</td>
<td>Ultrarapid metabolizer</td>
</tr>
</tbody>
</table>

Note: CPIC = Clinical Pharmacogenetics Implementation Consortium, DPWG = Dutch Pharmacogenetics Working Group.
†Ambiguous genotypes DPWG CYP2D6 (*2/*4)3N and CPIC CYP2D6 (1/*10)3N were assigned the “worst-case” phenotype.
involving pharmacogenetic testing in primary care is limited. There has been some exploration of clinical decision support including genomics and providing genomic interactions as alerts, and the largest study to date showed a significantly lower hospital admission rate among older adults who were tested (9.8%) than among those not tested (16.1%). Preliminary results from 2 clinical studies, 1 that recruited from a hospital system and the other from a long-term care facility, showed actionable genotypes for dosage changes or contraindication for the patients’ current medications in 24% and 50% of patients, respectively.

Given our finding that 97% of patients had at least 1 actionable pharmacogenetic variant, and the results of a 5000-patient US study in which 96% of participants had actionable pharmacogenetic variants, it is likely that future studies will show similar numbers. The high proportion of patients with actionable genotypes, coupled with the fact that 11% of Canadians aged 45–64 years and 30% of those aged 65–79 years take at least 5 prescription drugs concurrently, indicates that preemptive administration of a pharmacogenetic test has enormous potential. Pharmacogenetic testing could be of value to preventive medicine: if every patient underwent testing before a medication was needed, when the need arose there would be no need to delay medication or give medication blindly while waiting for a test result.

The development of condition-based prescribing using an evidence-based approach has been discussed. We have succeeded in developing and using this approach for multiple drugs and multiple conditions in primary care.

**Limitations**

This was a small study to assess the feasibility of collecting and analyzing saliva samples and feeding back results to health professionals within an MDSS. Because we wanted to assess the feasibility of the system and not get involved in other ethical issues around genetic testing, we collected no personal data from patients other than their sex. Consequently, we were unable to present patients’ demographic information or discuss patient outcomes. To show the therapeutic utility of an MDSS using pharmacogenetic data, it will be necessary to perform a trial with adequate power and to follow patients to determine outcomes. We will be continuing this work.

**Conclusion**

Within primary care, it is possible to collect saliva samples of sufficient quantity and quality for DNA extraction, purification and genotyping. These pharmacogenetic tests can be incorporated into a condition-based medication decision support tool that provides a list of dosage-adjusted medication options filtered for potential adverse drug reactions. Further investigation of clinical decision support systems with integrated data from pharmacogenetic tests using patient outcomes is necessary.

**References**


**Table 2: Population with actionable genotypes for drugs within medication decision support system**

<table>
<thead>
<tr>
<th>Gene</th>
<th>Drug</th>
<th>No. (%) of participants (n = 185)</th>
</tr>
</thead>
<tbody>
<tr>
<td>CYP2C19</td>
<td>Citralopram, escitalopram, esomeprazole, lansoprazole, omeprazole, pantoprazole, sertraline</td>
<td>50 (27.0)</td>
</tr>
<tr>
<td>CYP2C19</td>
<td>Clopidogrel</td>
<td>63 (34.0)</td>
</tr>
<tr>
<td>SLC01B1</td>
<td>Simvastatin</td>
<td>53 (28.6)</td>
</tr>
<tr>
<td>CYP2C9</td>
<td>Celecoxib, flurbiprofen</td>
<td>5 (2.7)</td>
</tr>
<tr>
<td>CYP2C9</td>
<td>Warfarin</td>
<td>67 (36.2)</td>
</tr>
<tr>
<td>VKORC1</td>
<td>Warfarin</td>
<td>147 (79.4)</td>
</tr>
<tr>
<td>G6PD</td>
<td>Sulfamethoxazole</td>
<td>0 (0)</td>
</tr>
<tr>
<td>HLA-B*58:01</td>
<td>Allopurinil</td>
<td>7 (3.8)</td>
</tr>
<tr>
<td>CYP2D6</td>
<td>Metoprolol, oxycodeine, propafenone, tramadol, venlafaxine</td>
<td>91 (49.2)</td>
</tr>
<tr>
<td>CYP2D6</td>
<td>Codeine</td>
<td>18 (9.7)</td>
</tr>
</tbody>
</table>


**Competing interests:** This study was conducted by the Department of Family Practice, University of British Columbia (UBC) and GenXys Health Care Systems. The UBC owns the intellectual property for forming the algorithms used in this study. The UBC has licensed the technology to GenXys Health Care Systems (partly owned by the UBC), which will be developing the TreatGx and genotyping processes for sale at a date to be determined. Pieter Cullis, Diana Dawes, Martin Dawes and Robert Fraser are shareholders in GenXys Health Care Systems.

**Affiliations:** Department of Family Practice (M. Dawes); GenXys Health Care Systems (M. Dawes, Aloise, Ang, Cullis, D. Dawes, Fraser, Liknaitzky, Stanley, Suarez-Gonzalez, Katcov-Eckert); Personalized Medicine Initiative (Cullis, Fraser); Department of Physical Therapy (D. Dawes); Faculty of Pharmaceutical Sciences (Paterson); Clinicare Pharmacists Inc. (Paterson); Department of Botany (Suarez-Gonzalez); Department of Biochemistry and Molecular Biology (Cullis), University of British Columbia, Vancouver, BC

**Contributors:** Martin Dawes conceived the study, and Diana Dawes collected the data. All of the authors contributed to the study design and data analysis and interpretation, drafted the manuscript, revised it for important intellectual content, approved the final version to be published and agreed to act as guarantors of the work.

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